From: Ryan, Randy

To: 'microsoft.atr(a)usdoj.gov'

Date: 12/16/01 1:00pm **Subject:** Microsoft Case

I work in public education and experience Microsoft everyday. While I feel that they are somewhat over-zealous in grabbing every penny they can from all users of their software, it still is the only way to fly.

There are other solutions we could use, but truthfully, Microsoft has a very good and stable product. I think that this is because of the resources they have and if they don't protect their position in the marketplace, then all computer users will suffer.

Don't tear apart the best thing for computers, but don't let them just run roughshod over us either. I trust that the DOJ will make the correct decision as long as the justices in question keep an open mind and take in both sides of the case....the consumer and the company.

Thanks for the opportunity to air my position.

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